

WARRANTY



WE THANK YOU FOR PURCHASING OUR LÂZZÛR LIGHTING FIXTURE. OUR GOAL IS TO PROVIDE OUR CUSTOMERS WITH EXCEPTIONAL LIGHTING PRODUCTS AND A COMMITMENT TO OUTSTANDING CUSTOMER SATISFACTION.

LÂZZÛR WARRANTS YOUR LIGHTING FIXTURE AS WELL AS ITS COMPONENTS, WHEN PROPERLY INSTALLED, TO BE FREE FROM DEFECTS IN MATERIALS AND WORKMANSHIP FOR A PERIOD OF (1) YEAR FROM DATE OF PURCHASE. FIXTURE FINISHES (CONSIDERED NORMAL WEAR AND TEAR) AND GLASS ARE EXCLUDED FROM THE WARRANTY. THIS WARRANTY APPLIES ONLY TO THE ORIGINAL PURCHASER. LÂZZÛR RESERVES THE RIGHT TO REQUEST PROOF OF PURCHASE AT THE TIME ANY WARRANTY CLAIM IS SUBMITTED TO CONFIRM THAT THE PRODUCT FALLS WITHIN THE SCOPE OF THIS LIMITED PRODUCT WARRANTY.

LIGHTBULBS ARE NOT INCLUDED IN THE PURCHASE AND ARE NOT COVERED BY THIS LIMITED WARRANTY NOR ARE DAMAGES CAUSED TO THE LIGHTING FIXTURE BY SEPARATELY PURCHASED LIGHTBULBS.

DAMAGES THAT OCCUR WHILE IN TRANSIT WILL NOT BE COVERED AS PART OF THIS WARRANTY.

LÂZZÛR WILL AT ITS DISCRETION, REPAIR, PROVIDE REPLACEMENT PARTS, OR REPLACE THE DEFECTIVE PRODUCT WITHIN THE WARRANTY PERIOD. ELECTRICIAN FEES, LABOR CHARGES AND/OR DAMAGE INCURRED IN INSTALLATION, REPAIR, OR REPLACEMENT AS WELL AS ANY OTHER KIND OF LOSS OR DAMAGES ARE EXCLUDED. UNDER NO CIRCUMSTANCES WILL LÂZZÛR BE RESPONSIBLE FOR COSTS INCURRED WITH RESPECT TO REMOVAL, REINSTALLATION, SHIPMENT OF THE PRODUCT, AS WELL AS ANY IMPLIED, INCIDENTAL, OR CONSEQUENTIAL DAMAGES.

SHOULD A WARRANTY CLAIM ARISE AND EITHER PARTS, REPLACEMENT, OR REPAIR OF THE LÂZZÛR PRODUCT IS NECESSARY, FULFILLING THE INITIAL WARRANTY CLAIM SHALL DISCHARGE LÂZZÛR OF ANY FUTURE WARRANTY OBLIGATION. IF THE PURCHASER REFUSES THE WARRANTY SOLUTION PROVIDED BY LÂZZÛR, THIS ACT SHALL VOID THE WARRANTY. UNDER BOTH INSTANCES, LÂZZÛR WILL NOT BE HELD RESPONSIBLE FOR ANY COSTS ASSOCIATED WITH SERVICING THE WARRANTY

LÂZZÛR RECOMMENDS USING A PROFESSIONAL ELECTRICIAN FOR ALL INSTALLATION AND REPAIR OF OUR PRODUCTS.

YOU MUST OPEN ALL RECEIVED BOXES AND INSPECT PRODUCTS FOR CONCEALED DAMAGE WITHIN 72 HOURS (3 CALENDAR DAYS) OF DELIVERY AND NOTIFY LÂZZÛR WITHIN THIS TIMEFRAME. AFTER THIS TIME FRAME, CLAIMS MAY NOT BE HONORED.

REPLACEMENT PARTS ARE SENT AT LÂZZÛR'S SOLE DISCRETION. FOR US TO DETERMINE IF REPLACEMENT PARTS ARE NEEDED, PLEASE PROVIDE US WITH A CLEAR DESCRIPTION OF THE ISSUE AS WELL AS SUPPLEMENTARY PHOTOS. ALL NECESSARY INFORMATION CAN BE SENT TO [SUPPORT@LAZZUR.COM](mailto:support@lazzur.com)

WHETHER ANY ADDITIONAL FEES OR CHARGES ARE TO BE ASSESSED WITH RESPECT TO REPLACEMENT PARTS WILL BE DETERMINED ON A CASE-BY-CASE BASIS.

LÂZZÛR RESERVES THE RIGHT TO DISCONTINUE ANY PRODUCT AT ANY TIME AND WILL SUPPLY EQUAL OR SIMILAR PARTS IF REPLACEMENT PARTS ARE REQUIRED.

LÂZZÛR LIGHT FIXTURES MUST BE INSTALLED IN ACCORDANCE WITH EITHER THE NATIONAL ELECTRICAL CODE (NEC), CANADIAN ELECTRICAL CODE (CEC), STANDARDS FOR SAFETY OF UNDERWRITERS' LABORATORY, INC. (UL), OR THE STANDARDS SET BY THE AMERICAN NATIONAL STANDARDS INSTITUTE (ANSI).

ANY MODIFICATION TO THE LIGHTING PRODUCT WITHOUT EXPRESS AUTHORIZATION FROM A LÂZZÛR REPRESENTATIVE WILL VOID THE WARRANTY.

WARRANTY



WHAT IS NOT COVERED UNDER THIS LIMITED WARRANTY:

- DAMAGE DUE TO ACCIDENTS, MISUSE, PHYSICAL FORCE, IMPROPER INSTALLATION OR OPERATION, MISHANDLING, NEGLIGENCE, FIRE, HEAT, WATER, HUMIDITY, SURGES IN ELECTRICAL CURRENTS, LIQUIDS, INSECT INFESTATION, OR OTHER INTRUSION.
- NORMAL WEAR AND TEAR, SPILLS OF FOOD, LIQUID, OR COSMETIC DAMAGE.
- CONSUMABLE PARTS SUCH AS LIGHTBULBS AND GLASS.
- FIXTURE FINISHES.
- DAMAGE CAUSED BY ACTS OF NATURE, SUCH AS, BUT NOT LIMITED TO, LIGHTNING DAMAGE.
A FAILURE TO COMPLY WITH ANY APPLICABLE STATE, LOCAL, CITY, OUR COUNTY ELECTRICAL BUILDING CODES, REGULATIONS, OR LAWS, INCLUDING FAILURE TO INSTALL THE PRODUCT IN STRICT COMPLIANCE WITH LOCAL FIRE AND BUILDING CODES AND REGULATIONS.
- USE OF CORROSIVE OR ABRASIVE CLEANING PRODUCTS.
- USE OF THE PRODUCT IN ANYTHING OTHER THAN ITS NORMAL, CUSTOMARY, AND INTENDED MANNER.
- IN NO EVENT SHALL LÂZZÛR HAVE ANY LIABILITY OR RESPONSIBILITY WHATSOEVER FOR DAMAGE TO SURROUNDING PROPERTY AND OTHER STRUCTURES OR OBJECTS AROUND THE PRODUCT.

LÂZZÛR MAKES NO REPRESENTATIONS ABOUT THE QUALITY, DURABILITY, OR NEED FOR SERVICE OR REPAIR OF ITS PRODUCTS OTHER THAN THE REPRESENTATIONS CONTAINED IN THIS WARRANTY.

THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY HAVE OTHER RIGHTS THAT VARY STATE TO STATE. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, AND SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE LIMITATIONS OR EXCLUSIONS STATED ABOVE MAY NOT APPLY AND MAY VARY STATE TO STATE.

THIS IS THE EXCLUSIVE WARRANTY BY LÂZZÛR, WHICH DOES NOT MAKE ANY OTHER WARRANTY OF ANY KIND, INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY. THIS WARRANTY EXCLUDES ALL INDUSTRIAL, COMMERCIAL, AND BUSINESS USAGE, WHOSE PURCHASERS ARE HEREBY EXTENDED A ONE-YEAR LIMITED WARRANTY FROM THE DATE OF PURCHASE, WITH ALL OTHER TERMS OF THIS WARRANTY APPLYING EXCEPT THE DURATION OF THE WARRANTY.

ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ALL IMPLIED WARRANTIES OF MERCHANTABILITY OF FITNESS FOR A PARTICULAR PURPOSE ARE HEREBY DISCLAIMED. LÂZZÛR IS NOT LIABLE FOR ANY INDIRECT, PUNITIVE, INCIDENTAL, CONSEQUENTIAL, SPECIAL, OR SIMILAR DAMAGES, INCLUDING, BUT NOT LIMITED TO, TIME AWAY FROM WORK, HOTELS AND/OR RESTAURANT MEALS, REMODELING EXPENSES, LOST PROFITS OR REVENUE, INABILITY TO USE THE PRODUCT, OR ANY OTHER ASSOCIATED EQUIPMENT, THE COST OF SUBSTITUTE EQUIPMENT, AND ANY CLAIMS BY THIRD PARTIES RESULTING FROM THE USE OF THIS PRODUCT.

UNDER NO CIRCUMSTANCES SHALL LÂZZÛR'S LIABILITY EXCEED THE PURCHASE PRICE OF THE UNIT.

NO EMPLOYEE, AUTHORIZED RETAILER, OR OTHER PERSON IS AUTHORIZED TO GIVE ANY WARRANTIES ON BEHALF OF LÂZZÛR.

NO ATTEMPT TO ALTER, MODIFY, OR AMEND THIS WARRANTY SHALL BE EFFECTIVE UNLESS AUTHORIZED IN WRITING BY AN OFFICER OF LÂZZÛR.